

EHR Functionality, Pricing, and User Ratings - January 2016

Vendor	Welligent, Inc.
EHR product & version	Welligent Integrated System (Version 8MU)
EHR Description	Welligent is a behavioral health-focused cloud-based modular EHR accessed through a web portal or a mobile app. Patient data is stored securely in an Oracle database and backed up at a secondary location.
Certification	ONC 2014
Complete or Modular EHR?	Modular EHR
Open Source or Proprietary Software?	Proprietary
Contact name	Scott Borisoff
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E-mail	sborisoff@welligent.com
Website	www.welligent.com

Overall Provider Ratings

EHR products were rated by users on a 1-5 point scale, where: 1=poor, 2=fair, 3=good, 4=very good, 5=excellent, and N/A = Not Applicable.

Note: N/A responses are attributed to users who did not utilize a certain product feature. Strikethroughs (–) indicate features not included in the survey.

Overall Usability	★★★★★	Cost	★★★★★
Health IT Usability	★★★★★	Training	★★★★
Ability to Assist in Attaining Meaningful Use	–	Support	★★★★★

Function	Description	Provider Rating
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Costs, Implementation, and Training

Estimated Implementation Cost	None. Welligent charges a fixed monthly fee for a 3 or 5 year term based on the number of user licenses.	★★★★★
Average Time of Implementation	5 months	★★★★★
Estimated EHR Monthly Cost	Monthly minimum is \$1,500 for up to 30 therapist user licenses. Additional users are offered in blocks under a volume discount model. Medical users are fixed at \$75 per user per month.	★★★★★
Training Types Offered	Onsite and web-based are available	★★★★
Estimated Training Costs	Daily rate for onsite training is \$1,000 per day, plus trainer expenses. Additional training as needed is \$225 per hour.	★★★★★
Estimated Upgrade Costs	Welligent provides quarterly updates at no additional cost. Upgrades for ICD-10 will be an additional cost, to be determined, based on the practice's number of users.	★★★★★

Interfaces

Electronic Prescribing	Yes (included in the \$75 per month package)	–
Health Information Exchange	Yes	★★★★★
Immunization	Yes	–
Insurance Eligibility	Yes (eLabs is included in the \$75 per month package)	★★★★★
Laboratory	Yes	★★★★★

EHR Functionalities

Advance directives	No	–
Assessment Screening	Yes	★★★★★
Clinical Decision Support	Yes	★★★★
Clinical Documents/Notes	Yes	★★★★★
Computerized Physician Order Entry	Yes	–
Customized Reports	Yes	★★★★
EHR Templates	Yes	★★★★
Patient-Specific Instructions	Yes	★★★★
Preauthorization Tracking	Yes	–
Patient Progress Tracking	Yes	★★★★
Report Generation for State and Federal Programs	Yes	–

Functions and pricing information are supplied by the EHR vendor. Usability information is supplied by physician references supplied by the EHR vendor.

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Secure Messaging	Yes	-
Telehealth	No	-
Treatment Plans	Yes	★★★★

Features for Patient Use

Patient Portal	Yes (annual fee is \$5,000)	-
Patient Education	Yes	-
Patient Scheduling	Yes	★★★★★
Patient Appointment Reminders	Yes	-
Patient Medication Reminders	Yes	-

Additional Features *Identify additional features not listed above.*